

Microsoft Desktop Optimization Pack

IT Pain Points	Technology Needed	Pack Provides
Application Compatibility	Compatibility testing and release processes	<ul style="list-style-type: none"> • SoftGrid addresses application to application compatibility via application virtualization.
PC Manageability — TCO in the OS	A secure, well-managed centrally controlled desktop environment	<ul style="list-style-type: none"> • SoftGrid simplifies corporate image management by separating the application layer from the OS image. It also controls access and centralizes application permissions and policy based management with AD integration. • Asset Inventory Services offers centralized view of software assets. • Advanced Group Policy Management enables delegation, role-based administration, version tracking and rollback of group policy objects (GPOs).
Computing models	Robust and flexible network services for different locations, devices and other scenarios	<ul style="list-style-type: none"> • SoftGrid enables applications to stream directly to the Windows desktop without any local installation, enabling anywhere, anytime access to applications on any licensed device.
Diagnostics and Help Desk	Problem resolution and tracking services, trend analysis and diagnostics to prevent issues. Increased recovery time and functionality.	<ul style="list-style-type: none"> • SoftGrid allows the user to move to another licensed machine and keep working during PC failure. • Asset Inventory Services provides on-demand view of the software on every desktop, saving time if a machine needs to be re-loaded. • Diagnostic and Recovery Toolset determines appropriate tool to recover an unbootable Windows-based machine • Advanced Group Policy Management enables tracking, diagnostics, auditing and rollback of GPO changes • SoftGrid virtualization helps reset applications without reinstallation.
Make PCs safe to Use — Anywhere, Anytime	Ensure state control of device before network services are established; provide antivirus and anti-pyware services; centralize security policy to device level	<ul style="list-style-type: none"> • SoftGrid centralizes application permissions and enables anywhere, anytime access through any licensed device. • Advanced Group Policy Management has undelete and offline editing tools. • Diagnostics & Recovery Toolset enables recovery of unbootable devices. • Asset Inventory Services identify applications on individual desktops that are out of compliance with corporate policy.
Software Asset Management	Manage software licenses to help ensure ROI, regulatory compliance and deployment.	<ul style="list-style-type: none"> • Asset Inventory Services compares results of full-system scan against the hosted database of 430K software titles; delivers analysis and reporting to turn data into business intelligence. • SoftGrid enables real-time data on the use of all applications run through SoftGrid.